



The Manager,
Bank of India_____ **Branch**

Request					G				
Form No.	Branch Code				Serial Number				
(To be filled by the branch)									

I have availed Bank of India Star^{Connect} (Core Banking) Services. I request you to kindly regenerate/unlock my following PIN(s) / Password(s)/StarToken Activation Details since the same is / are blocked / forgotten /PIN Mailer damaged/ not received . The details of the same are as under:

Internet Banking	<u>Unblock/ Regenerate*</u>	<input type="checkbox"/> Login Password	<input type="checkbox"/> Transaction Password
Tele Banking	Regenerate	<input type="checkbox"/> TPIN	<input type="checkbox"/> Transaction PIN
StarToken	regenerate*	<input type="checkbox"/> Activation Code	<input type="checkbox"/> Startoken Pin

Reasons for regeneration of StarToken :-

- a. Activation Code not working so Startoken locked**
- b. Activation Code Pin mailer not received/Not readable**
- c. Forgot Pin/ Secret answer & Startoken locked**
- c. Mobile lost/ stolen**
- e. USB token not received/received but not working/ USB token lost**

My User ID is

--	--	--	--	--	--	--	--

 (In case of Internet/WAP/ SMS Banking)

[illegible]

Name of the Firm _____
(Applicable in case of Sole-Proprietorship/ Partnership/ Body Corporate concern)

My new communication address is as under (Please mention, if there is change in address)

[illegible]

City State Pin Code

Mobile Number:-

(***Unblocking of Password**, means you can use your existing password, which has been blocked due to unsuccessful attempts. **Regeneration of Password** means that a New password shall be generated for you and shall be communicated to you through a PIN Mailer.)

I understand that the regenerated PIN(s) / Password(s)/StarToken Activation Details shall be communicated through a PIN Mailer. The regenerated PIN(s) / Password(s) shall be enabled only after I acknowledge the receipt of the same.

Date. / /20 **Name** Signature

(* Strike off whichever is not applicable. Please tick ☐ appropriate box. Please affix rubber stamp, if applicable.)

For Branch Use only (Strike out whichever is not applicable)

1 The above particulars, signatures and the details have been verified and the same are as per
the Bank's records.

2 We RECOMMEND for unblocking/regeneration of the TPIN(s) / Password(s)/StarToken
Activation Details of the applicant. The appropriate flag have been set at Finacle Core (applicable in
respect of TPIN/Transaction PIN)

Date: ____/____/20__ Signature:..... Sign Code:_____ Place _____
Name: _____